



TERMS AND CONDITIONS FOR THE REQUEST AND PURCHASE OF FC BARCELONA TICKETS

SUPPORTERS' CLUBS AWAY MATCHES (2024/2025 SPORTING SEASON)

RULE 1 - SCOPE.

FOOTBALL CLUB BARCELONA (hereinafter FC BARCELONA or the CLUB), with registered address at Carrer Aristides Maillol, s/n, 08028 in Barcelona, holder of Spanish Tax ID number (NIF) G-08.266.298, organises an activity through which it makes available to the group of Supporters' Clubs of FC BARCELONA (hereinafter, "Supporters' Clubs") the right to request a certain number of tickets (subject in any case to availability criteria) to attend football matches that the first football team of FC BARCELONA plays as a visiting team in all official competitions during the course of the 2024/25 sporting season. The matches offered, as well as the number of tickets available for each of them, will in any case be subject to: (i) the availability criteria set by the clubs and/or organising bodies thereof; and (ii) the criteria set by FC BARCELONA, which may decide, at its sole and exclusive discretion, that the tickets available for a certain match (for reasons of significance or importance) are made available to its supporters' clubs in a way that is different from the way that is set out in the present terms and conditions, while in any case respecting the Statutes of the CLUB. In accordance with the above, FC BARCELONA is not responsible for the lack of availability of tickets for a particular match. Additionally, FC BARCELONA is not responsible for the cancellation of a particular match due to force majeure.

For the purposes of being able to request a ticket, it will be necessary:

- a. That each supporters' club member make the request to their supporters' club through the SUPPORTERS' CLUB MEMBER IDENTIFICATION application provided by FC BARCELONA within the dates indicated by FC BARCELONA for each match. The following information shall be included with the application:
 - i. Name and surname(s) of the supporters' club member.
 - ii. Date of birth of the supporters' club member.
 - iii. Contact telephone number of the supporters' club member.
 - iv. Spanish ID number (DNI), Passport, Spanish Foreign Resident's ID number (NIE) and/or any other official document confirming the identity and personal details of the holder of each ticket.
- b. That the Supporters' Club be in compliance with the FC Barcelona Supporters' Club Regulations of January 2022 and is registered and in ACTIVE status in the FC BARCELONA Database; that the supporters' club manager approves the request from the supporters' club member, and the supporters' club agrees to make the (mandatory) payment for the total price of tickets allocated to supporters' club

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members with requests previously approved by the manager of the supporters' club. (see Rule 5)

c. To make the request in accordance with the Terms and Conditions established in the SUPPORTERS' CLUB IDENTIFICATION application provided by FC BARCELONA.

The tickets will be allocated by FC BARCELONA among the applying supporters' clubs, via a distribution system described in the following scenarios:-

1. In the event that in the records of requests received by the CLUB, the number of tickets requested is lower than the number of tickets available, the tickets will be assigned directly to all the requesting supporters' club members as long as the manager of the supporters' club has given approval. The CLUB will follow criteria to ensure fairness and will provide a maximum number of tickets per club according to the requests made.

2. In the event that in the records of requests received by the CLUB, the number of tickets requested is greater than the number of tickets available, a draw will be carried out before a Notary Public in order to allocate the tickets between all supporters' clubs that have approved the following of their applying members.

The purpose of the draw will be to award tickets to winning supporters' clubs with supporters' club members whose applications have been approved. Each winning supporters' club will have the total number of tickets requested by its members and previously approved by its manager. Exceptionally, and in the event that a supporters' club has approved a number of tickets greater than one fifth of the total available for the draw, the supporters' club department will ensure an equitable distribution and guarantee that the draw will award a minimum of five (5) winning supporters' clubs.

RULE 2 - PUBLICATION OF THE RULES.

The publication of these terms and conditions will be done on the FC BARCELONA website for the purposes of making the supporters' clubs and their members aware of the ticket request mechanism for each of the matches, the procedures of participation, the procedures of assigning tickets, and the procedures for conducting the draw.

RULE 3 - REGISTRATION PROCEDURES (SUBJECT TO AVAILABILITY)

The opening of the registration period for ticket requests will vary depending on the match. In any case, the registration period will begin with a minimum advance period with respect to the

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date of the match in question. The day and time of start and end of registration for each match will be published via the CLUB's official communication channels.

The supporters' club member will make the request through the application provided by FC BARCELONA and the club member's request must be validated or approved by the Manager of his/her club in the Manager Portal area of the same application.

RULE 4 - PROCEDURES FOR TICKET ASSIGNMENT AND THE DRAW.

Once the ticket request period for supporters' club members is closed and the managers have approved the requests, a computer file will be created with all the approved requests/registrations from each registered supporters' club member. The registrations will be numbered in sequential order according to the supporters' club credential number. The assignment of tickets among the members of the supporters' clubs registered in this computer file will be made automatically.

When a direct allocation cannot be made between all the requests made by supporters' club members and approved by the managers of the respective supporters' clubs, a draw will be held.

The draw for the allocation of tickets will be held before a Notary Public on the day and time designated by FC BARCELONA, and will be conducted according to the terms and conditions indicated below:

- a. One (1) computer file will be created including all supporters' clubs which have approved tickets requested by their members. The supporters' clubs will be numbered in sequential order according to the supporters' club credential number, and while taking into account all supporters' club member requests that have previously been approved within each supporters' club.
- b. The draw will be done by computer using random combination, which will result in one (1) sequential number from the numbers previously assigned to each enrolled supporters' club. This number chosen at random will be the first of the requests from the winning supporters' clubs, which will be assigned the tickets approved by the managers and confirmed by the corresponding club members. Exceptionally, in the event that a club has approved a number of tickets greater than one fifth of the total available for the draw, the supporters' club department will ensure an equitable distribution and guarantee that the draw will choose a minimum of five (5) supporters' clubs as winners. Then, the supporters' club requests with the numbers that immediately follow the first winning number in sequence will also be awarded. Those supporters' clubs will also be assigned the tickets requested by their members and approved by the managers. It will be

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guaranteed in any case that the draw allow a minimum of five (5) supporters' clubs to be chosen as winners, until the number of available tickets is exhausted, with the rest of the numbers being "alternates".

c. Once the draw has been held, the Notary Public will certify the document which will contain the identification of the supporters' clubs that have been chosen as winners until the maximum number of available tickets has been reached, via numbers in sequential order (credential number).

d. The supporters' clubs and the winning supporters' club members will be duly informed by the FC BARCELONA staff designated for this purpose, by notification of the registered request in the application designated by FC BARCELONA. Supporters' club members who have NOT won will also be notified through the same channel.

RULE 5 - TICKET PURCHASE PROCESS

FC BARCELONA will have a list showing the supporters' clubs whose members have been selected as winners and therefore have the right to purchase tickets. The payment for the tickets must be made within the time period indicated by the FC BARCELONA supporters' club department from the time the tickets are allocated.

Payment for the assigned ticket is mandatory. There will be no way to waive payment for tickets once assigned.

The payment for the ticket(s) will be made by the supporters' club and the ticket(s) will be linked in any case to members of the winning supporters' club. The price and location (zone) of the corresponding seats to attend the match will be established by the local club at its sole discretion. Payment can only be made by credit and/or debit card.

Once payment corresponding to the assigned ticket has been made, no modifications, returns, and/or cancellations will be accepted.

When the purchase is made, FC BARCELONA will send an e-mail confirming the purchase. The tickets will be in the name of the purchaser and, therefore, the supporters' club member who is the ticket holder shall be the person who is to make use of the ticket.

RULE 6 - TICKET COLLECTION PROCESS

a. FC BARCELONA will have a list of winning supporters' club /supporters' club members who have duly completed the ticket purchase process for each match, in accordance with the previous rule.

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b. Tickets are in the name of the purchaser, for personal use and are non-transferable and, therefore, no transfer documents will be accepted. Ticket collection will occur at a place and time to be determined (at the location and times set by the CLUB for these purposes). Tickets may not be collected anywhere else other than the place designated, or outside of the times set by the CLUB. Supporters' clubs / supporters' club member purchasers will receive an email with all the information needed to collect tickets.

c. To collect the ticket, the supporters' club member who has purchased it must present himself/herself in person with his/her official identification document (DNI, NIE, Passport). Under no circumstances shall any ticket be given to people other than the ticket holder.

When the supporters' club member purchaser is a minor (that is, under 18 years old), the ticket may only be collected by the minor accompanied by either of his/her parents and/or an adult who has been granted legal guardianship of the minor.

d. In the event that the supporters' club member purchaser does not collect the ticket in accordance with the provisions of this rule and in the collection instructions sent by the CLUB, it will be understood that the purchaser is refusing the ticket, due to not having met the requirements established by FC BARCELONA regarding the process and operations of purchase and collection of tickets. The purchaser thus loses the amount paid for the ticket, leaving said ticket at the disposal of FC BARCELONA for whatever use it deems appropriate.

RULE 7 - MISCELLANEOUS.

a. Access to the stadium where the match in question is held (hereinafter, "the Stadium") will be subject to compliance with:

- The Stadium's own rules.
- The provisions of any applicable regulations in matters of access, safety, health, etc.
- The provisions of the regulations currently in force regarding violence, racism, xenophobia and intolerance in sport (Act 19/2007, of 11 July, and Royal Decree 203/2010, of 26 February).

b. Access of winning supporters' club members to the assigned locations must be in accordance with the conditions that health restrictions and regulations allow. However, access to the Stadium may, for security reasons, involve:

- Inspections.

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- Searches of one's person.
- c. The ticket is in the supporter club member name, for personal use and non-transferable. Therefore, the ticket must necessarily be used by the supporter club member, who will be responsible for proper use of the ticket. Consequently, the sale of tickets and/or any other type of assignment or resale thereof is strictly prohibited, as is using tickets for advertising, marketing or promotional purposes (including contests, gifts and/or raffles). Non-compliance with this provision could lead to the automatic cancellation of the ticket with no compensation or refund of the price.
- d. FC BARCELONA informs fans that the host club and/or the organising body of the match reserve the right to request official documentation containing a photograph and signature of the bearer, and that makes it possible to identify the bearer (DNI, NIE, Passport, etc.) from people who wish to enter the Stadium. If any anomaly is detected, including counterfeiting, imitation, damage, or obtaining the ticket through an unauthorised channel such as theft or purchase through resale, or a discrepancy between the winning supporters' club member and the ticket holder, access to the Stadium will be denied to the aforementioned person. The ticket will remain at the disposal (as appropriate) of the Club, the organising body of the Match, the staff designated by the owner of the Stadium or the authorities competent for such purposes (e.g. private security services, security and police forces). The ticket will be automatically cancelled, with no compensation or refund of the price.
- e. Supporters' club members must retain the ticket not only for the entire duration of the Match, but also while they remain within the facilities of the Stadium. Supporters' club members will be obligated to present the ticket to the staff designated by the host club, the organising body of the Match or the authorities competent for such purposes (e.g. private security services, police and security forces), in the event that they are required to do so.
- f. FC BARCELONA is not responsible for any loss or theft of tickets.

RULE 8 - DEPOSIT OF TERMS AND CONDITIONS WITH A NOTARY PUBLIC.

These rules will be deposited with a Notary Public from the Association of Notaries Public of Catalonia.

RULE 9 - ACCEPTANCE OF THE RULES AND THE TERMS AND CONDITIONS OF PURCHASE AND USE OF TICKETS.

Participation in the ticket allocation process means full acceptance of:

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- (i) these terms and conditions.
- (ii) the regulations currently in force regarding violence, racism, xenophobia and intolerance in sport (Act 19/2007, of 11 July, and Royal Decree 203/2010, of 26 February) to attend the corresponding match.
- (iii) knowledge of the process of requesting and purchasing tickets and, where applicable, the prize draw.
- (iv) the use and processing of participants' personal data under the terms established in these rules.

Should there be any disputes regarding the process of requesting tickets, of the prize draw and/or the interpretation of these rules, any litigation will be heard by the Courts of the City of Barcelona, with the participants expressly waiving any other jurisdiction where they may have recourse.

RULE 11 - COMMUNICATIONS OF THE TICKET REQUEST PROCESS AND THE DRAW.

Communications relating to the ticket application process and the draw for each match will be described on the website www.fcbarcelona.cat. Persons concerned will receive communications via e-mail sent to the e-mail address they provided in the participation form or that appears in the FC BARCELONA database.

RULE 12 - AUTHORISATION FOR THE USE OF PERSONAL DATA.

1. DATA CONTROLLER: Your personal data will be processed by FC BARCELONA, located at Carrer Aristides Maillol s/n, 08028, Barcelona, Spain, holder of Spanish Tax ID (NIF) G-08266298.

2. PURPOSES: Your data will be processed for the following purposes:

PROCESSING	PURPOSE	LAWFUL BASIS AND DURATION
TICKET REQUEST, ASSIGNMENT AND PRIZE DRAW PARTICIPATION	Your data will be processed to manage the ticket request and participation in the prize draw. In the event that you are assigned a ticket or are a winner, your data will be processed for the assignment or delivery of the prize and the publication of your name as the winner. In any case, if a minor participates, the data of the adults responsible for him/her will be processed. FC Barcelona reserves the right to contact those adults, if necessary.	Contractual relationship and legal obligation Your data will be kept during the allocation of tickets and/or participation in the prize draw and, in the event that you are allocated tickets or are a winner, for the time necessary to manage attendance at the sporting event that the prize concerns.

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3. COMMUNICATION OF DATA

Your data are confidential and will not be transferred or made available in any form to any third party, except where required by law or to providers of services to FC BARCELONA who perform certain activities for the CLUB, but under no circumstances will those providers process your data for their own purposes. Some of these providers may be located outside the European Union, as indicated in subsection 4 below.

4. INTERNATIONAL TRANSFERS

FC BARCELONA, as an entity with an internal reach, has international suppliers that may provide their services from outside the EU. Therefore, it is possible that your data may be processed outside the European Union or the European Economic Area.

In any case, we will ensure that this data processing is protected by appropriate guarantees at all times. These guarantees may include:

- EU-approved clauses
- Third-party certificates

You may request more information at any time about the measures taken in each case by contacting our Data Protection Officer at dpo@fcbarcelona.cat

5. MORE INFORMATION AND EXERCISE OF YOUR RIGHTS

You can request more information about the processing of your personal data at any time, as well as exercise your rights of access, rectification, erasure, limitation or portability, before the processor of your data by contacting us at C/ Arístides Maillol, s/n, 08028 Barcelona (Spain), or by e-mail at proteccio.dades@fcbarcelona.cat

Additionally, you may also revoke the consent given or you may object to the processing of your data, provided that this is possible in accordance with current legislation. Without prejudice to the above, the revocation of consent or opposition to any processing may mean that we are unable to provide certain services.

If you have any questions, concerns or complaints about the way in which we process your personal data, you may contact our Data Protection Officer at the e-mail address dpo@fcbarcelona.cat or via post by writing to carrer Arístides Maillol, S/N, 08028 Barcelona (Spain) for the attention of 'DPO'. If you do not receive a response within a reasonable period of time, you may file a complaint with the Spanish Data Protection Agency.

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